



## Patient portal

Please take advantage of Dawson Pediatrics patient portal. There are many beneficial reasons why your child's patient portal account is important to you as parent/guardian.

### Why is the patient portal beneficial to you?

- You will have access to your child(ren)'s records from all their office visits
  - o You will be able to view medications that were recently prescribed or prescribed in the past
  - o You will be able to view your child(ren)'s growth records
  - o You will be able to see any allergies we have listed for your child(ren)
- You can request prescription refills for on-going medication during all hours of the day
- You may request appointments through the portal for non-emergent appointments
  - o Routine well check-ups
  - o Follow-ups
- You may send the nurse non-emergent questions regarding your child's health
- You may request forms for school **(some restrictions on completion will apply depending on the date of the last well check-up for your child(ren))**
- You will be able to request a referral to be processed **(Please allow up to 72 hours)**
- You will be able to see future appointments
- You will be able to see your family balance

### Task Assigned to you/Surveys

The office assigns developmental surveys to all patients as a part of their well-child check up, beginning at birth to 21 years of age. These surveys are important an important part of your child's well-child check as they assist your provider with the evaluation of your child's growth and development. You, as a parent/guardian, will be able to complete the surveys from the comfort of your own home two days prior to coming in for your child's well-check appointment. The completed surveys will automatically be saved in your child's chart for office use.

### How to Login to the Portal

Simply go to: <http://portal.dawsonpediatrics.com>

Your username will be the email address you provided for your patient account. If you don't remember the email address linked to your patient portal account or if you have not provided one and would like to set up a portal account, please see a member of the front office team.

If you don't remember your password, please see the front office staff for assistance. When you change your password, please keep it in a safe place. The office will not have record of the new password.

### Reminder

As we all know all websites can have glitches. If you have any trouble using the patient portal, please do not hesitate to contact our front office care coordinator, Brittany Townley, at 706-216-2771.