



PATIENT PORTAL USER AGREEMENT AND INFORMED CONSENT

The Dawson Pediatrics portal utilizes technology to deliver secure communications between patients and Dawson Pediatrics. The term “patient portal” refers to the part of Dawson Pediatrics information system that provides access to patients’ health information and allows for secure communication, including prescription, referral and appointment requests.

“Electronic communication” means e-mail or text messaging with patients outside of a patient portal.

Patient portal policy

The following policies and limitations apply to the use of Dawson Pediatrics patient portal.

1. Patient portal communication is not for emergency purposes. If you are having an emergency, dial 911 or go to your local hospital.
2. Correspondence via patient portal is supplemental to physician/patient encounters. Dawson Pediatrics will not provide patient portal-based diagnosis and treatment.
3. Sensitive subject matter, such as HIV/AIDS, STDs, mental health, behavioral health, drug treatment, or genetic testing information cannot be discussed through the patient portal.
4. Other electronic communication with the health care professional, such as non-patient portal email or text messaging is prohibited.
5. Communications sent via patient portal must be courteous, respectful, appropriate, fact-based and truthful.
6. Communications should be responded to within two business days. You agree not to use this portal if you need a response sooner or on an urgent basis. If your need is urgent you must contact the practice directly.
7. You agree not to share your password with anyone and that you are solely responsible for protecting your password.
8. You agree that access to the site is provided on an “as is available” basis and that our practice cannot guarantee you will be able to access the portal at any time. Internet based communications are inherently insecure since no technology guarantees privacy or security of information sent over the internet. You agree to use caution when providing information via this portal, and acknowledge that keeping messages secure is your responsibility.

Conditions of participation

Access Dawson Pediatrics is restricted to the above-named patient. This service is optional, and we reserve the right to suspend or terminate the service and/or your access to it at any time. If the practice suspends this service, you will still have access to copies of your medical record and other health information, upon request.

The patient acknowledges that he/she agrees to comply with the Dawson Pediatrics, Patient Portal Policy outlined above.

Patient Name: _____ DOB: _____

Patient Name: _____ DOB: _____

Patient Name: _____ DOB: _____

Patient Name: _____ DOB: _____

Parents Signature: _____ Date: _____